



CASE STUDY

Looking forward to careers in the Travel Industry

BTEC National Diploma in Travel and Tourism

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Introduction

Four final year BTEC National Diploma Travel and Tourism students at Braintree College have secured full-time employment in the Travel Industry as a result of their two week work placements in March 2008. Fay Winning, Emma Tarling, Samantha Brighton and Tanya Nash started work after completing their studies this summer.

Achievement

Fay was on placement at the Chelmsford Star Cooperative Travel Centre in Chelmsford. She said: “I was able to use my knowledge of visitor attractions in the Caribbean to sell an Ocean Village cruise holiday. I worked part-time at the Travel Centre before starting full-time in June and I am doing something I have always wanted to do.”

Emma completed her placement at cruise specialists Fred Olsen Travel in Ipswich before starting a full-time job with the company in Colchester. She said: “Planning and taking part in educational visits to Disneyland and the Caribbean has really helped because it broadens your knowledge and gives you confidence.”

Samantha spent two weeks with aviation ground services company Servisair at Stansted Airport. She said: “I learned about the work of a Passenger Service Agent and was involved in checking in and boarding, the sales desk, dispatching, and preparing a plane for flight.”

Tanya has also started a full-time job with ground services provider Swissport International Ltd at Stansted Airport.

The Future

Tutor Elisabeth Sherwood said: “Our Travel and Tourism students will continue to benefit from the skills and knowledge they gain on work placement, in preparation for their chosen career.”

